

Patient Responsibilities

We strive to create a comfortable environment for everyone at The Walcote Practice.

We aim to treat you courteously at all times and we request that patients please treat our staff and other patients in a similarly respectful way.

Verbally or physically aggressive, abusive, threatening or violent behaviour towards any staff member or visitor to our premises will not be tolerated.

If a patient is violent or abusive they will be requested to stop their behaviour. All instances of physical abuse will be reported to the police.

In order to protect our staff and other patients, The Walcote Practice has the right to discontinue our healthcare relationship with a patient who demonstrates such behaviours.

Thank you